



UK Monitoring – Keyholder Changes

If you require any keyholder changes to your account, please contact UK Monitoring directly. Their admin department is open Monday – Friday 9am – 4pm (excluding bank holidays). Please note anything received outside of these hours will be in action the next working day.

The email address to contact for any keyholder changes is:
UKM.AdminTeam@ukmon.com

Please note: your system number is required on all correspondence to the monitoring station for any changes to the account. Your system number should be kept secure at all times.

We also advise that you request a copy of the updated information held by the monitoring station so this can be checked of any errors.

In an emergency the Keyholder information can be changed by calling the telephone number: **0127 438 7300 (select option 1, followed by option 2).**